



# Townsend Primary School

Townsend Street, London SE17 1HJ

Telephone: 020 7703 2672

Headteacher: Anne Stonell

Deputy Headteacher: Karen Collins

## Government Free School Meal £15 voucher - **DELAYED**

Update: 21/04/2020

The site that sends vouchers to parents for Free School Meals is having difficulties.

Parents across the country have logged onto the site and it cannot cope.

You should receive an email from 'redemption'

When you get this – it has a code and link to choose the supermarket you want

You must stay on-line until they send you the voucher – this can take between 24 & 48 hours.

You then get an email with the £15.00 voucher

Unfortunately, this is taking a lot longer than everyone thought it would, please be patient, which I know is very difficult at this time!

Yours Faithfully

Anne Stonell  
**Headteacher**